

Factlines AS- Org.no. 999 630 685  
Widerøeveien 1, 1360 Fornebu  
Tel.: +47 482 03 000  
www.factlines.com

## 1. SCOPE

All data subjects whose personal data is collected, in line with the requirements of the GDPR.

## 2. RESPONSIBILITIES

2.1 The CEO is responsible for ensuring that this notice is made available to data subjects prior to Factlines AS (FL) collecting/processing their personal data.

2.2 All employees of FL who interact with data subjects are responsible for ensuring that this notice is drawn to the data subject's attention and their consent to the processing of their data is secured.

## 3. PRIVACY NOTICE

3.1 FL is an independent, privately held company incorporated in Norway. FL offers services based on concepts, and technological solutions developed and provided by FL over the internet.

Our COO and CTO – our data protection representatives – can be contacted directly here:

- [info@factlines.com](mailto:info@factlines.com)

The personal data we would like to collect from and process on you is:

PERSONAL DATA TYPE:	SOURCE
Name	Collected directly from subject; self-registered, from correspondence or publicly accessible sources
E-mail	Collected directly from subject; self-registered, from correspondence or publicly accessible sources
Phone	Collected directly from subject; self-registered, from correspondence or publicly accessible sources
Company	Collected directly from subject; self-registered, from correspondence or publicly accessible sources

The personal data we collect will be used for the following purposes:

- Service delivery
- Addressing service and information requests made on [www.factlines.com](http://www.factlines.com)

- Information request statistics
- Search optimization
- Conference and events bookings
- Contact requests

Our legal basis for processing for the personal data:

- Required for service delivery and contract fulfillment:
  - a) User identification to secure access control (login) to service at prod.factlines.com
  - b) Reservations and booking of courses, conferences and events
  - c) Requests for purchase and bids
- Consent
  - a) Permission to process personal information specifically for identified purposes; subscription to newsletters, notifications, offers, request for information

Any legitimate interests pursued by us, or third parties we use, are as follows:

- Optimization of services, tailoring to meet user requirements
- Safeguarding of information: access controls

### 3.2 Consent

By consenting to this privacy notice you are giving us permission to process your personal data specifically for the purposes identified.

Consent is required for FL to process both types of personal data, but it must be explicitly given. Where we are asking you for sensitive personal data we will always tell you why and how the information will be used.

You may withdraw consent at any time by sending a mail to [unsubscribe@factlines.com](mailto:unsubscribe@factlines.com), indicating which listing or service you no longer consent to.

### 3.3 Disclosure

FL will not pass on your personal data to third parties without first obtaining your consent.

### 3.4 Retention period

FL will process personal data and will store the personal data for the duration of your/your company's service subscription.

### 3.5 Your rights as a data subject

At any point while we are in possession of or processing your personal data, you, the data subject, have the following rights:

- Right of access – you have the right to request a copy of the information that we hold about you.
- Right of rectification – you have a right to correct data that we hold about you that is inaccurate or incomplete.
- Right to be forgotten – in certain circumstances you can ask for the data we hold about you to be erased from our records.
- Right to restriction of processing – where certain conditions apply to have a right to restrict the processing.

- Right of portability – you have the right to have the data we hold about you transferred to another organisation.
- Right to object – you have the right to object to certain types of processing such as direct marketing.
- Right to object to automated processing, including profiling – you also have the right to be subject to the legal effects of automated processing or profiling.
- Right to judicial review: in the event that FL refuses your request under rights of access, we will provide you with a reason as to why. You have the right to complain as outlined in clause 3.6 below.

All of the above requests will be forwarded on should there be a third party involved in the processing of your personal data.

### 3.6 Complaints

In the event that you wish to make a complaint about how your personal data is being processed by FL (or third parties as described in 3.4 above), or how your complaint has been handled, you have the right to lodge a complaint directly with the supervisory authority and FL's CEO.

The details for each of these contacts are:

#### CEO contact details

Contact Name: Siri Engesæth

Email: [siri@factlines.com](mailto:siri@factlines.com)

### 3.7 Privacy statement

[Read more about how and why we use your data here](#)